

ROYAL BERKSHIRE FIRE AUTHORITY



COMMITTEE	AUDIT AND GOVERNANCE COMMITTEE
DATE OF MEETING	31 MARCH 2021
SUBJECT	QUARTERLY PERFORMANCE REPORT 2020-21 QUARTER 3 (OCTOBER TO DECEMBER 2020)
LEAD OFFICER	BECCA CHAPMAN, DATA PERFORMANCE AND RISK MANAGER
LEAD MEMBER	N/A
EXEMPT INFORMATION	NONE
ACTION	TO NOTE

1. EXECUTIVE SUMMARY

- 1.1 To provide Audit & Governance Committee with an overview of the Royal Berkshire Fire and Rescue Service (RBFRS) third quarter (October to December 2020) performance for the 2020/21 financial year.

2. RECOMMENDATION/S

That the Audit & Governance Committee:

- 2.1 **NOTE** the performance against Service Provision and Corporate Health measures for the targets agreed by the Fire Authority for 2020/21.
- 2.2 **NOTE** the progress made on the two priority programmes.
- 2.3 **NOTE** the position of corporate risk.
- 2.4 **DISCUSS** and **AGREE** any further actions, if appropriate.

3. REPORT

- 3.1 The quarterly performance report supports the Performance Management Framework which provides structure and governance that will enable RBFRS to measure, monitor and manage outputs and outcomes in a timely manner, allowing the organisation to respond and make informed decisions to ensure that statutory obligations and the Fire Authority's Strategic Commitments are successfully delivered.
- 3.2 The Performance Management Framework and normal procedure is for the Strategic Performance Board (SPB) to lead, support and monitor the effective

delivery of the Strategic Objectives by monitoring and reviewing performance. Throughout the COVID-19 pandemic we have focussed on protecting core service delivery, the wellbeing of our staff, and support for our partners. Mindful of the challenges facing us, we have reviewed our Service Plan and Project activity to ensure we retain our focus on the priorities listed above. As such it has been agreed that we will focus on our core data for reporting for the remainder of 2020/21. We have also suspended the SPB process since Q2, with performance instead being reviewed and monitored by Heads of Service and Directors.

- 3.3 Informed by these processes, key data and highlights have been extracted and reviewed by the Senior Leadership Team (SLT) and are presented in this report for scrutiny at the Audit and Governance Committee.
- 3.4 The attached report provides an overview of performance for the third quarter (October to December 2020) of the 2020/21 financial year. It reports performance in four key areas:
- 3.5 Quadrant one - Service Provision - This section presents data and information which will allow Members to monitor how RBFRS are doing at delivering its statutory obligations and any internal services provided between teams, departments and functions.
- 3.6 Quadrant two - Corporate Health - This section brings together all data, information and measures from across the organisation, which will allow Members to monitor how RBFRS are managing key resources, e.g. People and Finance.
- 3.7 Quadrant three - Priority Programmes (IRMP, People Strategy, Strategic Asset Investment Framework and the HMICFRS Action Plan) - This section will allow Members to monitor progress of work designed to deliver a defined outcome which is different to or improves on current working practices, policies and procedures in support of delivering against the Strategic Commitments and Corporate Plan 2019-23.
- 3.8 Quadrant four - Corporate Risk - This section provides an assessment of corporate risks that may impact on service delivery. This section will also include data and information from audit monitoring.

4. CONTRIBUTION TO STRATEGIC COMMITMENTS

- 4.1 Commitment 1 – We will provide education and advice on how to prevent fires and other emergencies.
- 4.2 Commitment 2 – We will ensure a swift and effective response when called to emergencies
- 4.3 Commitment 3 - We will provide advice, consultation and enforcement in relation to fire safety standards in buildings.
- 4.4 Commitment 4 – We will seek opportunities to contribute to a broader safety, health and wellbeing agenda, whilst delivering our core functions.
- 4.5 Commitment 5 – We will ensure that Royal Berkshire Fire and Rescue Service provides good value for money.

4.6 Commitment 6 – We will work with Central Government and key stakeholders in the interests of the people of Royal Berkshire.

5. FINANCIAL IMPLICATIONS

5.1 This report provides RBFA financial information under the corporate health quadrant.

6. LEGAL IMPLICATIONS

6.1 There are no legal implications arising from this report

7. EQUALITY AND DIVERSITY IMPLICATIONS

7.1 This report provides RBFRS equality and diversity information under the corporate health quadrant.

8. RISK IMPLICATIONS

8.1 This report provides RBFRS corporate risk information under the risk quadrant.

9. CONSISTENCY WITH DUTY TO COLLABORATE

9.1 This report provides information on RBFRS performance measures and targets, as such there are no identified areas for collaboration.

10. PRINCIPAL CONSULTATION

10.1 The Chief Fire Officer was consulted during preparation of this report.

10.2 The Head of Finance and Procurement was consulted on the content of this report.

11. BACKGROUND PAPERS

11.1 Annual Plan 2020/21.

12. APPENDICES

12.1 Included with main report

13. CONTACT DETAILS

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