

SUMMARY REPORT OF RESPONSES TO THE SERVICE REDESIGN CONSULTATION – PREVENTION PROPOSALS



PRESENTED TO: FIRE AUTHORITY

DATE OF MEETING: 18 APRIL 2017

OFFICER PRESENTING REPORT: TEMPORARY AREA MANAGER;
JIM POWELL

1. PURPOSE AND SUMMARY OF REPORT

- 1.1. To provide Fire Authority members with a full and final summary feedback report of the responses to the Service Redesign consultation for the Prevention proposals.
- 1.2. To seek a decision on those Prevention proposals following conscientious consideration of the consultation feedback.
- 1.3. To assist with the consideration of the feedback the report will be supported by a presentation to Fire Authority members at the meeting.

2. RECOMMENDATIONS

That the Fire Authority:-

- 2.1. **Consider** the outcomes of consultation in the full summary report of consultation responses in relation to the **Prevention** proposals.
- 2.2. **Consider and determine** what action should be taken in relation to **proposal 1** – To reduce the number of vulnerable people dying due to accidental fires in the home and **proposal 2** – To reduce the volume of fires occurring in homes and the injuries that result from them.
- 2.3. **Consider and determine** what action should be taken in relation to **proposal 3** – To work with our partners to reduce road deaths and injuries by 20% in Royal Berkshire over the next five years.
- 2.4. **Consider and determine** what action should be taken in relation to **proposal 4** – To align to the UK Drowning Prevention Strategy 2016-26, with the stated aim of a reduction in the number of drowning incidents by 50% by 2026.
- 2.5. **Consider and determine** what action should be taken in relation to **proposal 5** – That Fire and rescue staff will complete comprehensive home fire safety checks expanding the scope of the visit to look out for other vulnerabilities to the resident.
- 2.6. **Consider and determine** what action should be taken in relation to **proposal 6** – To continue to expand schemes to deliver a range of services to support children's health and wellbeing

- 2.7. **Consider and determine** what action should be taken in relation to **proposal 7** – To develop relationships with county-wide organisations to progress pathways to employment and apprenticeships for young people.
- 2.8. **Consider and determine** what action should be taken in relation to **proposal 8** – To introduce counselling to reduce fire setting activity amongst adults as a mainstream activity.

3. BACKGROUND AND SUPPORTING INFORMATION

- 3.1. The Service Redesign consultation opened on 12 December 2016 and closed on 13 March 2017 following a thirteen week consultation period.
- 3.2. The report provided with this paper gives members a general overview of stakeholder activity, a breakdown of demographic profiles and a detailed analysis of responses from members of the public, staff and a variety of organisations.
- 3.3. The online questionnaire was the primary method of gaining feedback from stakeholders. It received a total of 1003 entries and along with other collection methods such as post, email and telephone gave an overall total of 1050 responses which shows an increased response rate of 222% from the previous highest, received during the Response Standards consultation in 2016.
- 3.4. The demographic and equality data broadly shows similar trends in responses to those of previous consultations:
 - Although the majority of responses were from the same age group (40-49 years old) there was an increase in our response rate from those aged 17 years or younger.
 - The overall trend in ethnicity data was broadly similar however there was a small increase in response from those identifying their ethnic origin as Chinese or other ethnic group (0.31%).
 - Previously there had been an almost even split between those who said they worked for RBFRS and those who didn't, which although broadly the same, there was a greater response rate for those who did not work for RBFRS on this occasion. This was probably due to the overall increase in response rate.
 - New data was collected on which unitary authority area respondents reside in. The majority of respondents were from the Wokingham Borough Council area.

3.5 Prevention Proposals

- A significant majority of respondents agreed with proposal 1, to reduce the number of vulnerable people dying in fires and proposal 2, to reduce the volume of fires occurring in homes and the injuries that result from them.
- A significant majority of respondents also agreed with proposal 3 - the provision of road and proposal 4 -water safety education in schools. However when asked if they agreed that this would be provided by reducing fire safety education the results were different. A narrow majority agreed with a reduction in fire safety education to enable road safety provision but did not agree in a reduction to enable water safety provision. It should also be noted that in both cases over 20% of respondents were neutral.
- The response profile for proposal 5 - supporting vulnerable people as part of a wider health and well being agenda, proposal 6 - supporting children and

young people as part of a wider health and well being agenda, proposal 7 - pathways to employment and proposal 8 - adult fire setting counselling, were very similar with a majority of between 50 – 60% for each one. Again there was a relatively high neutral response of between 20 – 31% for each one.

- Qualitative data was provided by respondents for some proposals and this has been analysed and coded into themes within the report to provide further insight into the choices made.

3.6 Following the Fire Authority members decisions, implementation and delivery projects will be commissioned by officers. This work will be managed by the programme office through the programme board which will oversee the work. Progress on implementation and delivery will be reported to IRMP lead member and through Strategic Performance Board to the Fire Authority's Audit and Governance Committee.

4. FINANCIAL, LEGAL, RISK MANAGEMENT, ENVIRONMENTAL AND EQUALITY IMPLICATIONS

4.1. This report and its consideration are intended to adhere to the legal principles that underpin public consultation as enshrined in the Gunning principles

4.2. Risk management arrangements are detailed in the evidence documents that underpin the consultation proposals.

4.3. There are no environmental implications

4.4. An equality impact analysis has been undertaken for the proposals and there are no significant implications noted at this stage.

5. COMPLIANCE WITH STANDING ORDERS / FINANCIAL REGULATIONS

5.1. There are no known conflicts.

6. CONTRIBUTION TO STRATEGIC COMMITMENTS

6.1. Commitment 1 – We will educate people on how to prevent fires and other emergencies, and what to do when they happen.

6.2. Commitment 2 – We will ensure a swift and effective response when called to emergencies.

6.3. Commitment 3 – We will ensure appropriate fire safety standards in buildings.

6.4. Commitment 4 – we will seek opportunities to contribute to a broader safety, health and wellbeing agenda.

6.5. Commitment 5 – We will ensure that Royal Berkshire Fire and Rescue Service provide good value for money.

7. ASSESSMENT AGAINST THE PARTNERSHIP FOR COMMON SENSE

7.1. As part of the engagement process the IRMP team delivered presentation to the middle managers from all departments. These middle managers then cascaded this input to the majority of all staff including uniformed and non-uniformed.

7.2. Representative bodies were approached and invited to participate in pre-consultation activity and provide a response to the consultation via the questionnaire or other suitable method.

8. BACKGROUND PAPERS

- 8.1. Service Redesign consultation information document (not attached)
- 8.2. Prevention, Protection and Response IRMP evidence base reports (Not Attached)
- 8.3. Agenda Item 10, Service Redesign consultation options, Fire Authority meeting 6 December 2016 (not attached)

9. CONSULTATION WITH STATUTORY OFFICERS

9.1 Chief Fire Officer/Chief Executive

The Chief Fire Officer/Chief Executive was consulted on the content of this report.

9.2 Head of Finance & Procurement

The Head of Finance and Procurement was consulted on the content of this report.

9.3 Monitoring Officer

The Monitoring Officer sponsored this report

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Date of report: 5 April 2017