

# Member Development Survey Results

March 2022



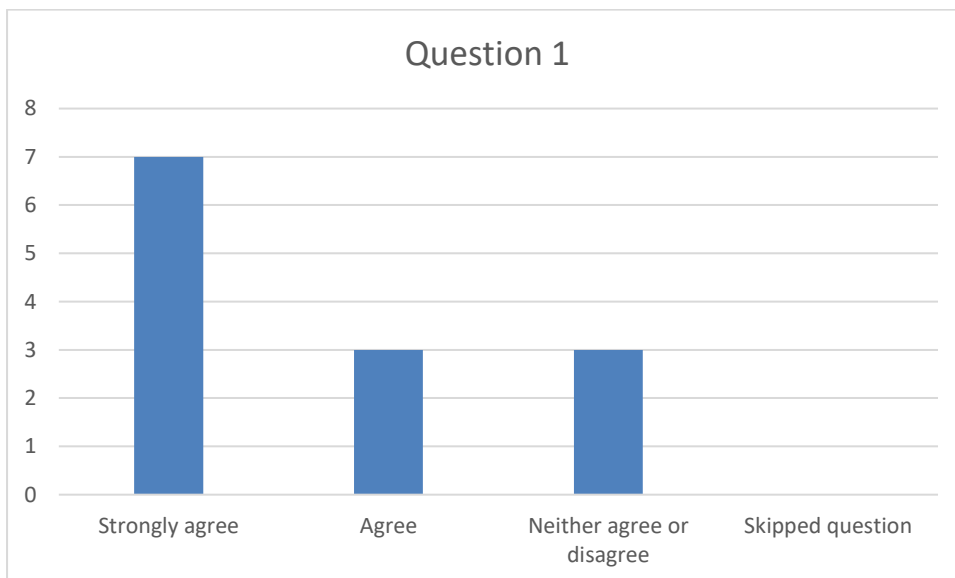
# Member Development Survey Results 2022

## Background

The Member Development Survey was held from 18 – 24 February 2022. Three email reminders were sent to all twenty Fire Authority Members between the above period. The survey was anonymous and asked eleven questions on Member Development to include frequency of courses, 1:1 questionnaires and meetings with Group Leaders. Some of the questions were aimed a new Members, relating to Member Induction and Buddy System, therefore questions relating to New Members were skipped by the majority of respondents.

The survey results are based on answers from 13 respondents.

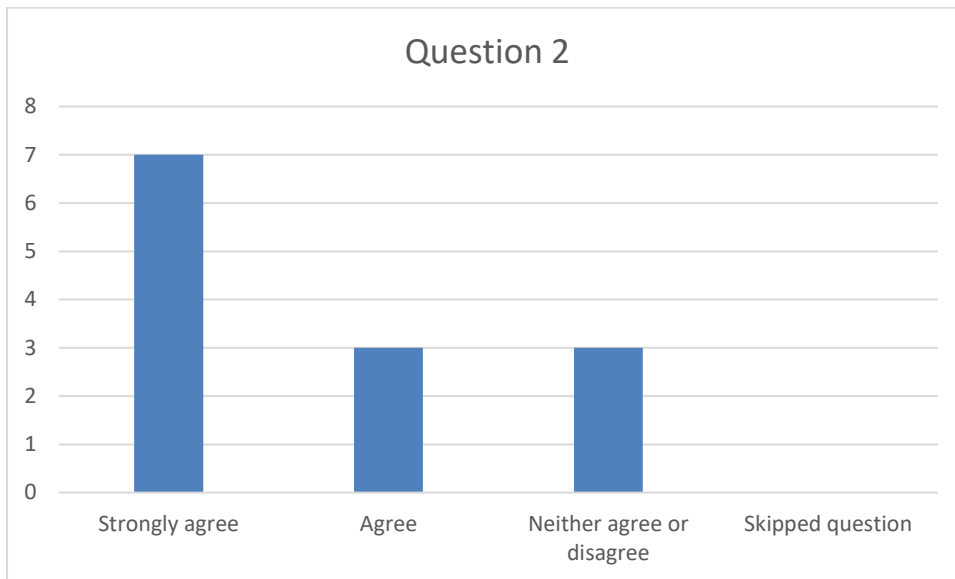
- 1) I believe the above courses / activities provide good general knowledge of the different areas of Royal Berkshire Fire and Rescue Service.



Summary – Almost 100% of the respondents (strongly agreed and agreed combined) felt the courses provided in 2021/22 provide good general knowledge of the different areas of Royal Berkshire Fire and Rescue Service.

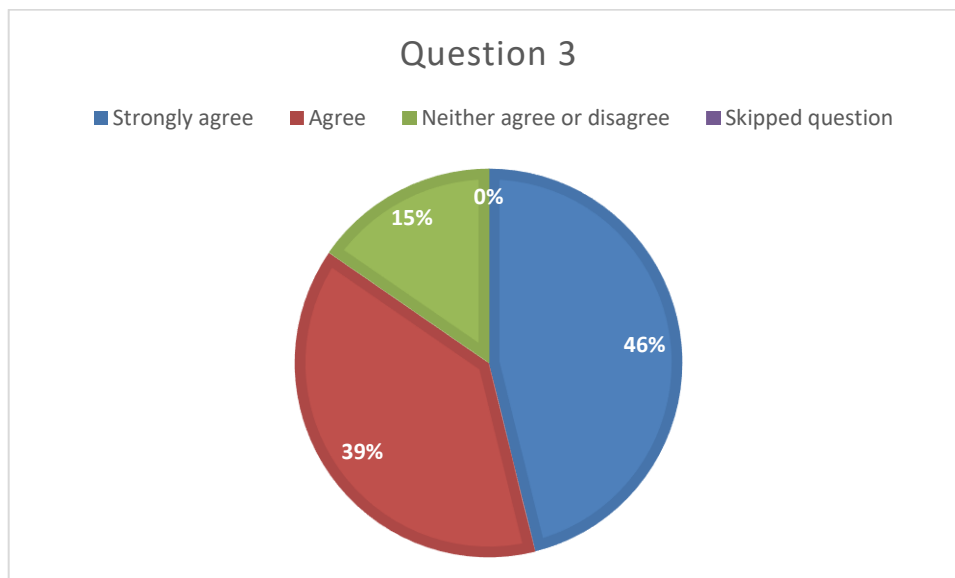


2) I believe the above courses have expanded my knowledge of the fire and rescue service.



Summary – Seven Members Strongly agreed, three agreed and three neither agreed or disagreed courses had expanded their knowledge of the fire and rescue service.

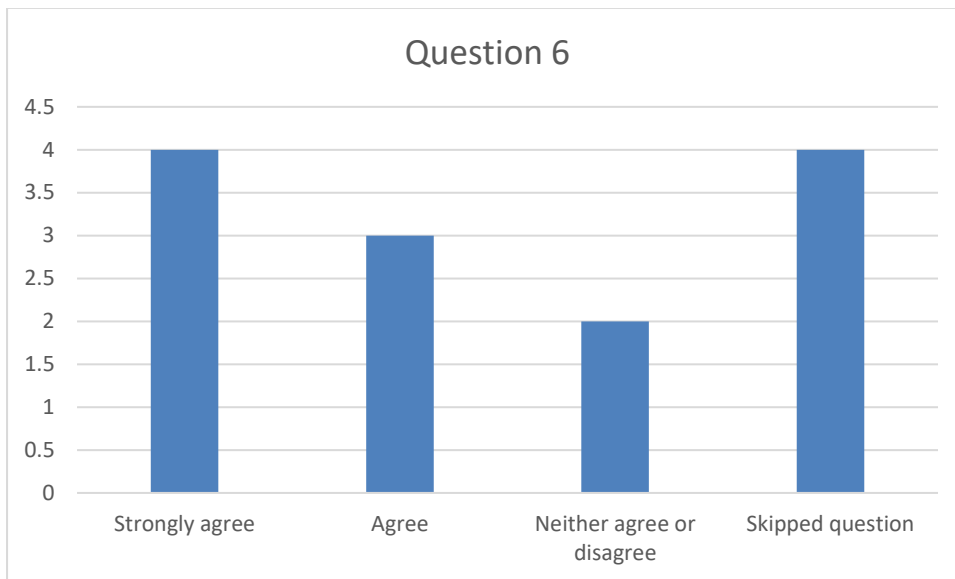
3) I have a good level of understanding of the issues affecting Royal Berkshire Fire and Rescue Service.



Summary – Six respondents Strongly agree (46%) and five agree (39%) that they have a good level of understanding of the issues affecting Royal Berkshire Fire and Rescue Service.

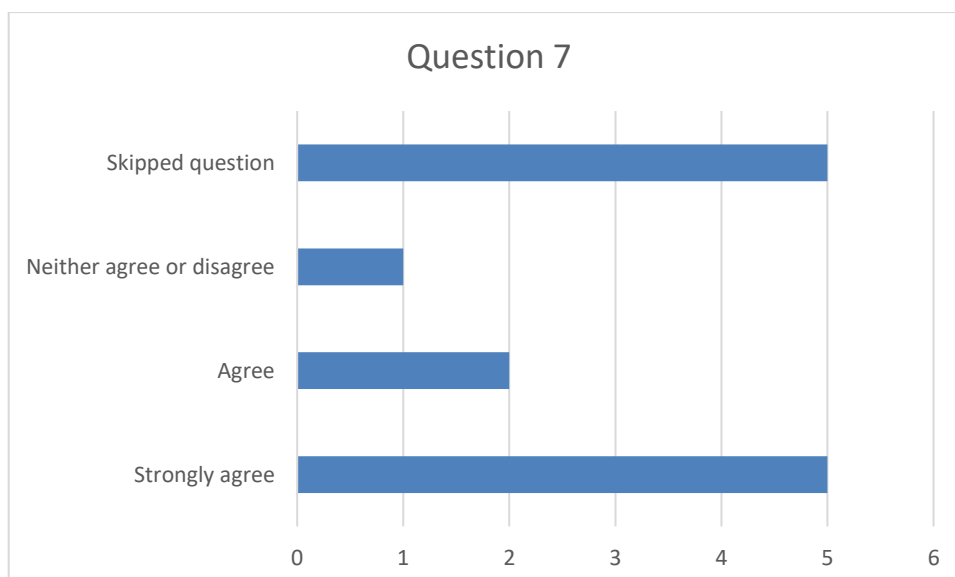
Questions four and five were skipped by all respondents – as they were questions on Member Induction and Buddy System. For ease of reference they were:

- 4) As a new Member appointed in 2021/22, I found the Member Induction very useful.
- 5) I found the designated officer from Senior Leadership Team (Buddy System), allocated to me very useful.
- 6) The skills questionnaire provided a good opportunity for me to identify additional areas of learning within the Fire and Rescue Service.



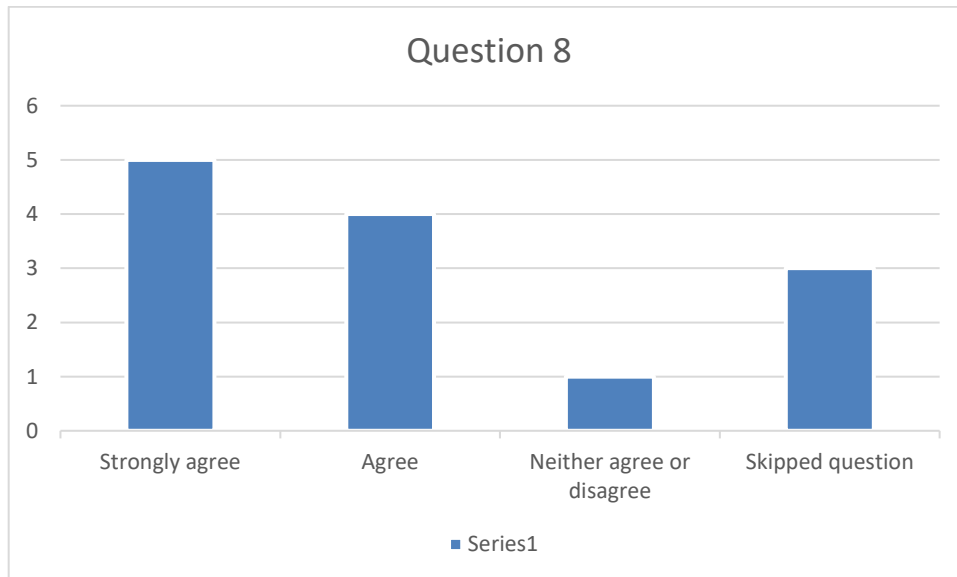
Summary – The majority of respondents (four answered strongly agree and three answered agree) felt the skills questionnaire provided a good opportunity to identify additional areas of learning.

- 7) I found the skills questionnaire a useful tool to use ahead of my 1:1 with my Group Leader?



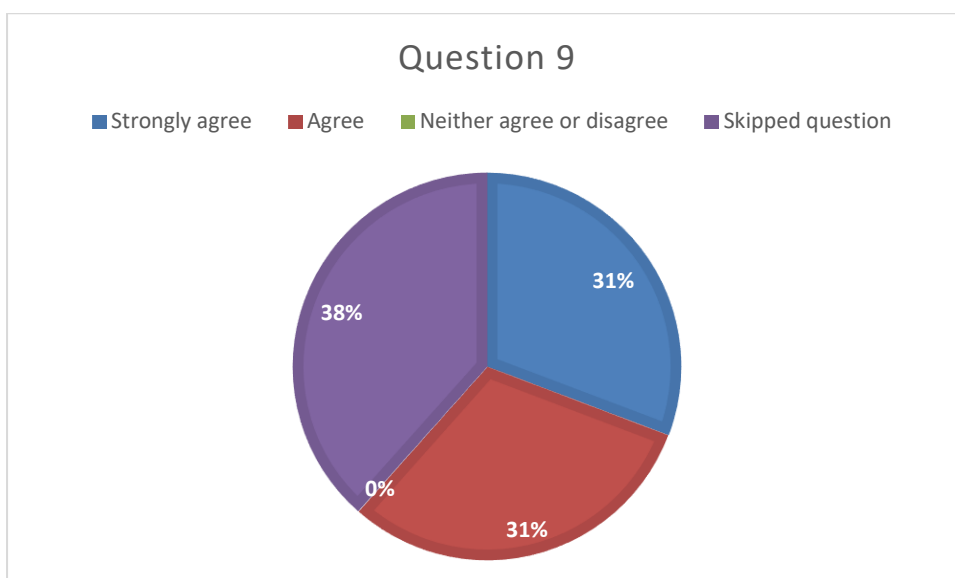
Summary – Only five respondents found the skills questionnaire a useful tool. Five respondents skipped this question.

- 8) I found the 1:1 with my Group Leader useful. It provided an opportunity for me to discuss my own personal development.



Summary – Five respondents strongly agreed and four agreed with the statement that they found 1:1 with their Group Leader useful. This question was skipped by three respondents.

- 9) I am happy with the scheduling of courses / activities being held in the afternoon and evenings, and are mixed between online and face to face sessions.



Summary – Five respondents skipped this question (38%), the number of respondents that answered Strongly agree were five (31%) and agree, five (31%).

10) Please use this space if you have any other useful comments and suggestions you would make in relation to Member Development.

The comments below were made in response to question 10.

*‘The trips to Crowthorne and Theale were really good. It was good to see how the welfare of staff and efficiency is at the centre of the design for the building. I feel that having the Fire Authority meetings at Theale brings a sense of urgency to the Members’*

*‘Often have meeting clashes making attendance on Member Development courses difficult’*

*‘Buddy System did not exist when I joined in 2015’*

*‘Need a refresh’*

