



QUADRANT ONE – SERVICE PROVISION		DATA SUMMARY			
Overall Measures					
1. Number of Fire Deaths					2023/24 Target: 0
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	0	1	3	0	1
Target (max)	0	0	0	0	0
2023/24 Actual	2 ↓	1 ↔			3 ↓
<p>The three hubs continue to target prevention activity to the most vulnerable to fire and those most likely to suffer serious consequences due to fire.</p>					
2. Number of non-fatal fire casualties					2023/24 Target: 34 max
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	13	5	17	1	18
Target (max)	8	9	8	9	17
2023/24 Actual	7 ↑	14 ↓			21 ↓
<p>There has been an increase in fire injuries compared to Q2 from the previous year particularly in the Wokingham and West Berkshire areas. Incident information indicates no particular themes or trends. All injuries recorded from the incidents are non-life changing and relatively minor. Examples being smoke inhalation and minor burns from smaller fires relating to a variety of incident types such as electrical, cooking, boat and candles.</p>					
3. Number of deliberate Primary Fires					2023/24 Target: 135 max
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	34	30	43	22	64
Target (max)	33	34	34	34	67
2023/24 Actual	19 ↑	23 ↑			42 ↑
<p>During the school summer holidays, we have seen an increase in deliberate secondary fires in the Royal Borough Windsor and Maidenhead (RBWM). The locations have been mapped to three separate areas. Arson alert boards have been placed in the two main areas and information shared with RBWM High Demand and Complex Case meeting, RBWM Community Safety Partnership, RBWM Wardens and TVP neighbourhood team. East Hub Prevention teams will continue engaging with partners and monitoring for on-going trends.</p>					
4. Number of deliberate Secondary Fires					2023/24 Target: 244 max
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	91	115	23	41	206
Target (max)	78	87	38	41	165
2023/24 Actual	68 ↑	62 ↑			130 ↑



Prevention Measures					
5. Increase the number of Referrals for Safe and Well visits received from our partners					2023/24 Target: 10%
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23) % change	30.4%	26.4%	41.6%	38.8%	28.2%
Target percentage change	10%	10%	10%	10%	10%
2023/24 Actual Number	1053	1008			2061
2023/24 Percentage Change	18.4% ↓	13.8% ↓			16.1% ↓
6. Percentage of Safe and Well referrals, where there has been a threat or incidence of arson, completed within 48 hours					
					2023/24 Target: 100%
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	100%	100%	100%	100%	100%
Target	100%	100%	100%	100%	100%
2023/24 Actual	100% ↔	100% ↔			100% ↔
7. Percentage of Very High Risk Safe and Well Referrals completed within 72 hours					
					2023/24 Target: 35%
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	25.0%	31.1%	28.0%	21.0%	28.2%
Target	35%	35%	35%	35%	35%
2023/24 Actual	37.5% ↑	47.1% ↑			42.9% ↑
8. Percentage of High Risk Safe and Well Referrals completed within target time					
					2022/23 Target: 50%
	Q1	Q2	Q3	Q4	Year to Q2
Previous Year (22/23)	45.2%	33.8%	44.9%	51.7%	39.3%
Target	50%	50%	50%	50%	50%
2023/24 Actual	43.1% ↓	52.3% ↑			47.8% ↑